

Email Issue with QXPress

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We are experiencing technical difficulties when mailing through QXPress.

We would like to inform you that there is a known issue that we are currently addressing with our customers not being able to send emails through QXPress. As of right now there is no ETA as to when this will be resolved, but we are working hard on trying to resolve the problem ASAP.

We apologize for the inconvenience and thank you for your patience. Once the issue has been resolved we will update the blog sections as to when everything is up and running.

In the mean time you can work around this issue by printing your work order/route list through Alocet PDF Writer. Please follow these simple steps:

1. Go to print on your calender and select your work orders or route lists for the day.
2. Once the print preview displays you then click print.

3. When the print box appears you then want to click the drop down menu where you will see “printer” and select Alocet PDF Writer.

4. When you click “Print” you will then be asked where to save your PDF file (We recommend somewhere as to where this will be easily accessible to find your PDF files.

5. After finding the folder you would like to save the PDF to, you would then want to name the file. If you do not rename the file it automatically defaults to “CustRptDesigner”.

6. With this PDF you can now attach it to your personal or company email to distribute to your employees.

If you have any questions about how to do this process please call our tech support line 1-888-797-7377 and we will gladly walk you through on how to create the PDF to send out.

Thank you again for your patience!

Tags: Untagged